



MAINTENANCE OF YOUR INFINITY CANOPY

A frequent maintenance program of cleaning will make a huge difference to the longevity of your Infinity Canopy.

- Keep your canopy retracted when not in use.
- If it snows in your area during the winter or in case of a named storm remove the canopy by unclipping it from the cable and store it in a cool and dry place. If not possible tie the canopy in retracted position using bungee cords.
- Keep dust and debris off the canopy. You can use a leaf blower for this purpose. The canopy fabric is resistant to mold but organic matter if not removed regularly mold can grow on the organic matter.
- Inspect the fabric from time to time for damage: tears, holes, burns, etc.

To wash the canopy's fabric panels follow the instructions below.

CAUTION; DO NOT USE A HIGH PRESSURE WASHER. USE OF A HIGH PRESSURE WASHER WILL VOID WARRANTY

- Using a "LOW PRESSURE" water source, moisten the entire fabric with water to rinse off any loose dirt.
- use a "LOW PRESSURE" sprayer to coat the fabric surface with a mixture of 50% water and neutral PH detergent.
- Gently agitate (in circular motion) with a soft bristle brush*.
- Using a 'LOW PRESSURE' water source, rinse the fabric section thoroughly with clean water to remove the cleaning solution.
- Allow to air dry.

* Soft bristle = press brush to the cheek of your face if it hurts it's too stiff (example Unger Bi-Level Wash Brush)

INFINITY CANOPY LIMITED WARRANTY

The obligations of Infinity Canopy, INC for this product are limited to the terms set forth below: Infinity Canopy Inc. ("IC") warrants its Infinity Canopy® products against defects in materials and workmanship under normal and proper use within the specified period of coverage below ("Warranty Period"). If a defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, IC will either:

- (1) repair the hardware or fabric parts defect at no charge or
- (2) replace with equivalent new hardware or fabric parts.

A replacement hardware or fabric part assumes the remaining warranty of the original product or ninety (90) days from the date of replacement or repair, whichever provides longer coverage for you. When a hardware or fabric part is exchanged, any replacement item becomes your property and the replaced item becomes IC's property and must be returned to IC upon request. Parts provided by IC in fulfillment of its warranty obligation must be used in products for which warranty service is claimed.

COMPONENT WARRANTY PERIODS

Hardware Parts – Five (5) year limited warranty from date of original purchase: Hardware includes all stainless steel, extruded and non-fabric parts used in the construction of Infinity Canopy; not to include the fabric and accessories.

Fabric Parts – Five (5) year warranty from date of original purchase: Fabric includes all Phifertex® and Sunbrella® fabric used in Infinity Canopy.

OBTAINING REPLACEMENT PARTS UNDER WARRANTY

To file a claim please contact us directly by phone 844-4-CANOPY or send an email to helpdesk@infinitycanopy.com. You must provide proof of purchase and pictures of the defect as required and instructed by our technicians. Failure to comply with our instructions and requests can result in denial of your claim.

EXCLUSIONS AND LIMITATIONS

IC assumes no liability for damage to the canopy system and/or component parts caused during installation, reinstallation, service, or failure to adhere installation and use procedures, as set forth in the IC installation manual.

IC is not responsible for damage to any structure to which the canopy is installed or attached, or to property or items located above, below or near the canopy. This limited warranty does not cover installation, damage from acts of God, ice, snow, hail, high winds, vandalism, failure to keep the fabrics clean, neglect or improper use. This limited warranty does not cover frame degradation due to salt (corrosion, oxidation, or rust).

IC does not provide repairs of the canopy or installation of replacement parts or cover any related costs by third parties.