All Red Cedar structures purchased from PergolaKitsUSA are covered for a period of one year for defects in manufacturing and workmanship. Costs incurred for customer installations are not included.

In the event of a missing or broken piece, simply call **1-888-658-1658** within 30 days of the delivery of your purchase. It is our commitment to you to courier replacement parts, free of charge, within 10 business days of this notification. Replacement parts will not be provided free of charge after the 30 day grace period.